



## POLICY STATEMENT

FWP Matthews Ltd intends to become a leading force in the production and supply of the highest quality flour and related products

This position is to be achieved by meeting and exceeding industry standards for quality of production whilst becoming more efficient and innovative therefore lowering costs and providing a unique service to the customer.

We aim to achieve this by continual improvement of the business whilst producing a legal and safe product that meets all current legislation.

Realisation of this requires:

- Complete understanding of the needs of our customers and provision of the correct mix of reliability, service, quality and cost.
- A working environment that promotes and rewards achievement and enthusiasm and offers each individual the opportunity for personal development and growth.
- The allocation of resources in a method that is consistent with the requirement not only to maintain top quality services and products but also to constantly improve upon current standards.
- A professional organisation able to embrace new ideas and practices whilst retaining sight of the end objective.
- The evolution of the business into new areas of the market place as well as the expansion of current operations.
- Investment in new technology where applicable and best practice use thereof.
- Compliance to BRC, Femas and all regulatory requirements.

	Paul Matthews	Managing Director
	Stephen Matthews	Financial Director
	Glynn Williams	Production Director